

Syllabus Overview:

Level 2 Diploma in English Communication Skills for Tourism and Hospitality

Candidates must achieve

• All 9 mandatory units, providing 117 credits

i.e. a total of 117 credits

Min credit (Mandatory units): 117 Max credit (Mandatory units): 117

Min GLH for qualification: 450 Max GLH for qualification: 450

Mandatory units

Unit no.	Unit title	L	CV	GLH	Ofqual no.
EWR	English for working in a restaurant	1	13	50]/504/9350
EWHT	English for working in hotels and tourism	1	13	50	A/504/9359
TE	Travel English	1	13	50	H/504/9386
EEICTH	English for effective interviews and careers in tourism and hospitality	2	13	50	K/504/9387
ETG	English for tour guides	2	13	50	R/505/0338
CRETH	Customer relations English for tourism and hospitality	2	13	50	L/505/0340
EHLTA	English for hotels, locations and travel agents	2	13	50	K/505/0345
EAS	English for accommodation and staffing	2	13	50	T/505/0350
EFA	English for aviation	2	13	50]/505/0353
Total			117	450	